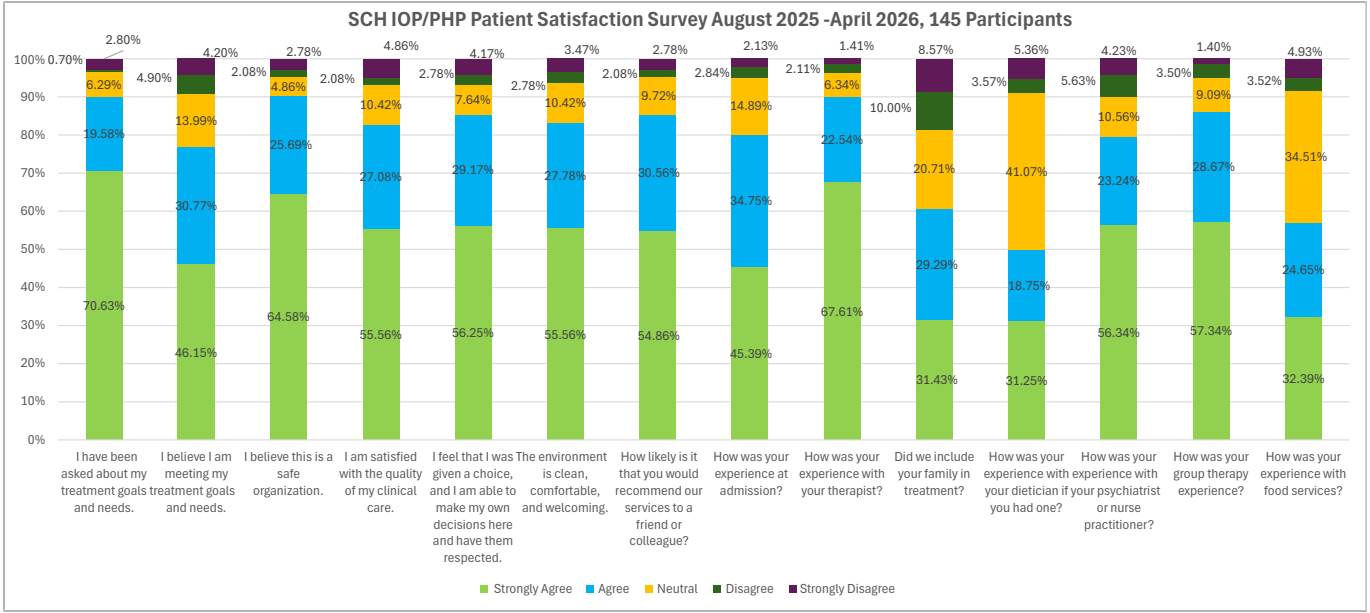
SCH IOP/PHP Patient Satisfaction Survey August 2025 -April 2026, 145 Participants
100%
90%
80%
70%
60%
50%
40%
30%
20%
10%
0%
0.70%
6.29%
19.58%
70.63%
2.80%
4.90%
13.99%
30.77%
46.15%
4.20%
2.08%
4.86%
25.69%
64.58%
2.78%
2.08%
10.42%
27.08%
55.56%
4.86%
2.78%
7.64%
29.17%
56.25%
4.17%
2.78%
10.42%
27.78%
55.56%
3.47%
2.08%
9.72%
30.56%
54.86%
2.78%
2.84%
14.89%
34.75%
45.39%
2.13%
2.11%
6.34%
22.54%
67.61%
1.41%
10.00%
20.71%
29.29%
31.43%
8.57%
3.57%
41.07%
18.75%
31.25%
5.36%
5.63%
10.56%
23.24%
56.34%
4.23%
3.50%
9.09%
28.67%
57.34%
1.40%
3.52%
34.51%
24.65%
32.39%
4.93%
I have been asked about my treatment goals and needs.
I believe I am meeting my treatment goals and needs.
I believe this is a safe organization.
I am satisfied with the quality of my clinical care.
I feel that I was given a choice, and I am able to make my own decisions here and have them respected.
The environment is clean, comfortable, and welcoming.
How likely is it that you would recommend our services to a friend or colleague?
How was your experience at admission?
How was your experience with your therapist?
Did we include your family in treatment?
How was your experience with your dietician if you had one?
How was your experience with your psychiatrist or nurse practitioner?
How was your group therapy experience?
How was your experience with food services?
Strongly Agree
Agree
Neutral
Disagree
Strongly Disagree