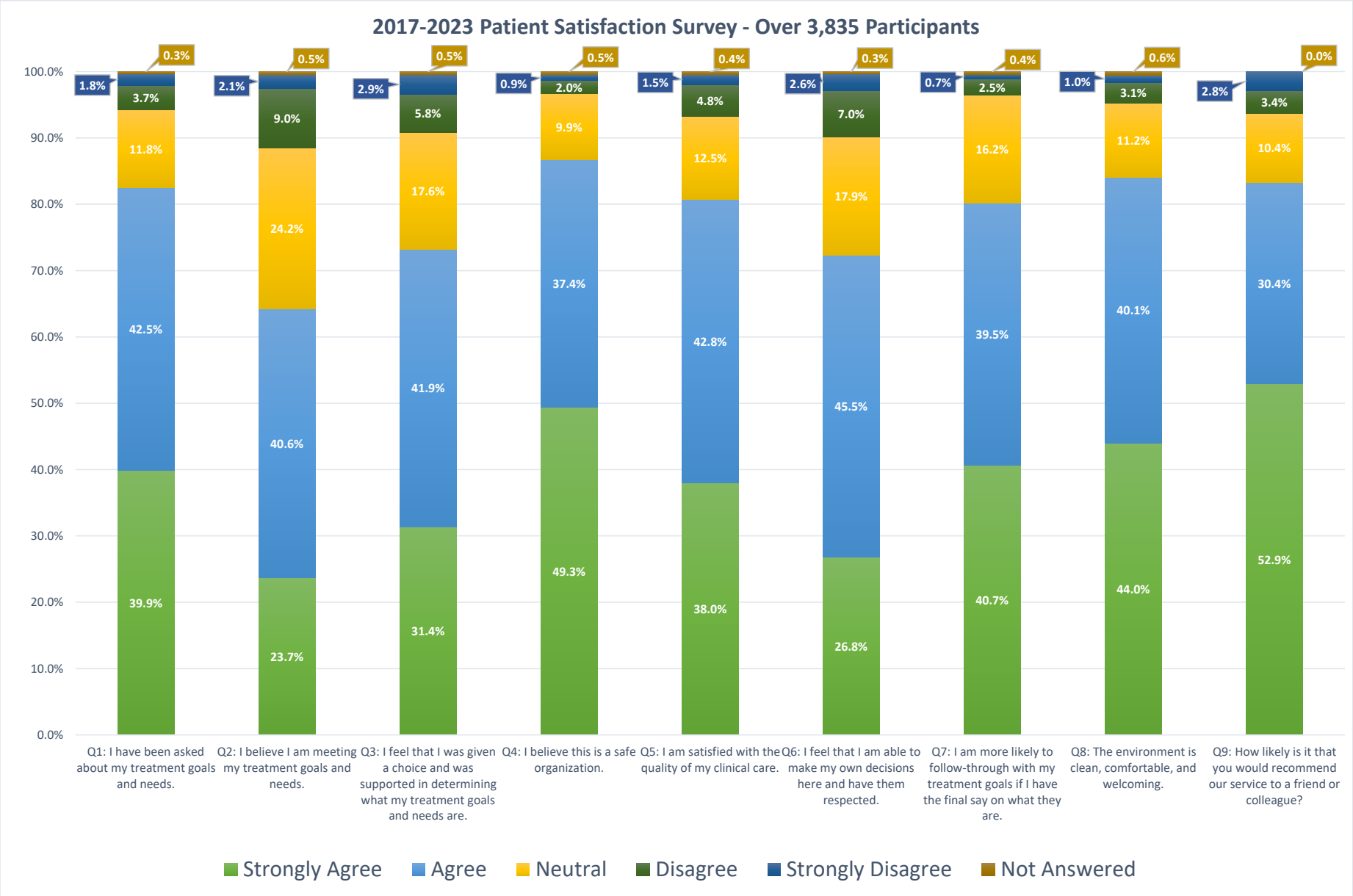
2017-2023 Patient Satisfaction Survey - Over 3,835 Participants
100.0%
90.0%
80.0%
70.0%
60.0%
50.0%
40.0%
30.0%
20.0%
10.0%
0.0%
Q1: I have been asked about my treatment goals and needs.
39.9%
42.5%
11.8%
3.7%
1.8%
0.3%
Q2: I believe I am meeting my treatment goals and needs.
23.7%
40.6%
24.2%
9.0%
2.1%
0.5%
Q3: I feel that I was given a choice and was supported in determining what my treatment goals and needs are.
31.4%
41.9%
17.6%
5.8%
2.9%
0.5%
Q4: I believe this is a safe organization.
49.3%
37.4%
9.9%
2.0%
0.9%
0.5%
Q5: I am satisfied with the quality of my clinical care.
38.0%
42.8%
12.5%
4.8%
1.5%
0.4%
Q6: I feel that I am able to make my own decisions here and have them respected.
26.8%
45.5%
17.9%
7.0%
2.6%
0.3%
Q7: I am more likely to follow-through with my treatment goals if I have the final say on what they are.
40.7%
39.5%
16.2%
2.5%
0.7%
0.4%
Q8: The environment is clean, comfortable, and welcoming.
44.0%
40.1%
11.2%
3.1%
1.0%
0.6%
Q9: How likely is it that you would recommend our service to a friend or colleague?
52.9%
30.4%
10.4%
3.4%
2.8%
0.0%
Strongly Agree
Agree
Neutral
Disagree
Strongly Disagree
Not Answered